

Note to our customers:

*We received a lot of emails over the holiday season from customers asking for the whereabouts of their orders. We always did our best to dispatch everything ahead of schedule to try and compensate for delays, however, please understand that delivery delays are entirely out of our control! Royal Mail strikes caused huge problems for all businesses in the UK, and it was as frustrating for us as it was for you when orders didn't arrive on time. If you need your order quite quickly and do not wish to risk delivery delays, please contact us about upgrading to a courier delivery.
Thank you very much for your understanding! :)*

Postal Strikes

We know how important it is for you to receive your wedding stationery in time so will continue to update this as and when dates are announced. There are currently no dates earmarked for postal strikes. However, there are still delays using their services due to the huge backlog created by the strikes.

COURIER

At Vintage Prints we use Parcelforce as our main courier of choice. Collections and deliveries will also be affected during strike action but to a much lesser extent. Parcels are usually collected/delivered the next working day or two after a strike day (Mo – Fr) and are fully tracked. Please opt for the courier service for your order if you do not have several weeks to spare. Large format and Foamex items **only** are usually delivered by DPD and will not be affected by strike action. Contact us in advance if you are unsure how your order might be affected.

For full details please visit the Royal Mail website at <https://www.royalmail.com/latest-news>

See Google for our variable opening hours which are updated weekly. Just search for Vintage Prints Evesham.

While we will make every possible effort to ensure your Royal Mail orders reach you as soon as possible, we cannot be held responsible for delayed deliveries. We are happy to refund any postage paid if you would prefer to collect your order in person. Please just email us to arrange a date and time. Please see our Terms & Conditions for full details.

Kind regards,
Julie & Becca

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